



Europcar Österreich
ARAC GmbH
Brunner Straße 85
A-1230 Wien
T +43 (0)1 866 16

Ein Unternehmen der Porsche Holding Salzburg
BA Unicredit AG, IBAN: AT52 1100 0005 0165 7100, BIC BKAU ATWW
Firmensitz: A-5020 Salzburg, FN 51993k, DVR 0474851, UID ATU 36766406
Service Center: T +43 (0)1 866 16 1633, E reservierung@europcar.at
europcar.at, fb.com/europcar.at

GENERAL INFORMATION, EXTRAS & ADDITIONAL MOBILITY SERVICES

ACC. TO THE GENERAL TERMS AND CONDITIONS OF BUSINESS AND ANNEX 1 OF EUROPCAR AUSTRIA

Details and download of the General Terms and Conditions including Annex 1 – www.europcar.at/agb/en
Subject to change without guarantee, typos and errors.

Taxes/fees

20% VAT

plus 1% contract fee (only from total amount of EUR 150 incl. 20% VAT)

Europcar requires submission of the following documents

- Personal identity card or passport
- A driving licence valid in Austria, in Latin script, and an European/or international driving licence in combination with a valid national driving licence.
- Current address details, no P.O. box permitted

Deposit

Payment of the deposit in cash is not permitted

Minimum age

18 years for lessees/drivers

A minimum age of 18 applies to drivers of all vehicle categories; the driver must have held his or her driving licence for at least 1 year. Exceptions apply in respect of the car category (ACRISS Code) XTMR, for which the driver's required minimum age is 27.

Travel outside Austria

The driver is advised to obtain written consent from Europcar.

Basic cover package, per day of rental

if not included in the booked tariff

max. EUR 59,99 incl. VAT/fee

Non waiveable Excess for liability reduction in the event of damage and/or theft (Basic cover package)

max. EUR 1.950,- incl. VAT/fee

Medium cover package, per day of rental (cars)

can only be booked in connection with the Basic cover package

max. EUR 29,- incl. VAT/fee

Non waiveable excess for liability reduction in the event of damage and/or theft (Medium cover package)

max. EUR 975,- incl. VAT/fee

Premium cover package, per day of rental (cars)

can only be booked in connection with the Basic cover package

max. EUR 49,- incl. VAT/fee

Non waiveable Excess for liability reduction in the event of damage and/or theft (Premium cover package)

EUR 0,01 incl. VAT/fee

Additional cover for windscreen, rims and tires, per day of rental

max. EUR 12,- inkl. Steuern

Accident cover for passengers, per day of rental

EUR 6,06 incl. VAT/fee

Charge for each additional driver, per day of rental

EUR 7,27 incl. VAT/fee

max. EUR 72,72 incl. VAT/fee

Surcharge for young drivers under the age of 25, per day of rental

EUR 7,27 incl. VAT/fee

max. EUR 72,72 incl. VAT/fee

Charge for vehicle pick up at an Austrian railway station

one-off charge, 10% on basis rental fee net before tax



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Charge for vehicle pick up at an Austrian airport

one-off charge, 19% on basis rental fee net before tax

Diesel option, per day of rental

EUR 4,- inkl. Steuern

CBF: Trips abroad, per rental agreement

Surcharge for crossing frontiers to the Czech Republic, Slovakia, Hungary, Slovenia and Croatia

EUR 42,42 incl. VAT/fee

XBO: Trips abroad, per rental agreement

Surcharge for crossing frontiers to Greece, Poland, Bosnia & Herzegovina, Serbia, Montenegro, Macedonia, Bulgaria and Romania

EUR 121,20 incl. VAT/fee

Logistics fee for provision of brand/model guarantee, per rental agreement

max. EUR 100,- incl. VAT/fee

One-way fee if vehicle is returned abroad

max. EUR 2.424,- incl. VAT/fee

One-way fee if vehicle is returned in Austria, per rental agreement

for cars EUR 0,-

for van/trucks max. EUR 2.424,- incl. VAT/fee

Child safety seat, per seat per day of rental (max. 5 days)

9-18 kg (9 months-3.5 years) & 15-36 kg (3.5-12 years) & 0-13 kg (0-9 months)

Snow chains, per pair per rental agreement

EUR 42,42 incl. VAT/fee

Navigation system, per day of rental

EUR 10,- incl. VAT/fee

Wlan Hotspot, per day of rental

EUR 10,- incl. VAT/fee

Special cleaning

at cost

Additional mileage, per km

max. EUR 1.82 incl. VAT/fee

Handling fee for use of mobility guarantee, in the event of driver's negligence

EUR 84,- incl. VAT

Handling fee in the event of loss or theft of car keys and/or vehicle documents

EUR 84,- incl. VAT

Costs of lost or stolen car keys

at cost

No-show charge

max. EUR 95,- (not subject to tax)

Cancellation fee, if rent has been paid in advance and cancellation is done less than 48 hours before reserved pick up time

EUR 50,- (not subject to tax)

Handling fee for processing traffic fines

EUR 30,- (not subject to tax)

Handling fee for administration of damage events

EUR 42,- incl. VAT



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Service surcharge for refuelling

in Austria: plus fuel price/ as published weekly in the fuel price monitor of the Austrian Ministry of Science, Research and Economy
EUR 30,- incl. VAT

Out-of-hour fee

Surcharge for pick-up outside opening hours
EUR 54,54 incl. VAT/fee

Delivery/Collection of vehicle inside the city limits, per way

EUR 18,18 incl. VAT/fee

Delivery/Collection of vehicle outside the city limits, per way

EUR 1,21 incl. VAT/fee

Cargo securing equipment/lashing straps, per day of rental

EUR 9,50 incl. VAT/fee

Currency Conversion fees, for total charge

3,25%

Reminder fees for default of payment

EUR 18,- (not subject to tax)

Ready Service / Chauffeur Service

not available.

WIN: Wintercover, per day of rental

EUR 2,42 incl. VAT/fee (included in most tariffs)

Accepted credit cards

American Express, Visa, Diners Club/Discover, Master Card, JCB

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